								3	3070 <sup>-</sup>	-61
S	Е	R	V	Ι	С	Е	Ν	0	Т	Ε
						S	UPERSEDE	S: NON	E	
Agi	ilent 30	)70 Boa	ard Tes	st Sys	tem					
Seri	al Numb	ers:								
3146 3205 US3	4A00101 5A00101 5A00101 1460101 2050101	through ( through ( through	3146A00 3205A00 US31460	178 145 309						
665	01)may	result	in DGN	l test	3160 in		tiher Cards ( tly failing tomer	(P/N 030	)66-	
Part	t Require	ed:	-							
	<b>.</b> 66-66500		Series	II/3/79	000 PC A	SSY, MOT	HER			
Situ	ation:									
upgr of bo	ade of 6	M/P syste ster dam	ems with age by th	Series is failu	I Mother	Cards (P/N	l intermittently 03066-66501) quality is not c	). There is	s no risk	
									Continue	ed
						D	ATE: Noven	nber 200	0	

# ADMINISTRATIVE INFORMATION

SERVICE NOTE CLA		RECOMMENDED
ACTION CATEGORY:	<ul> <li>☐ IMMEDIATELY</li> <li>■ ON SPECIFIED FAILURE</li> <li>□ AGREEABLE TIME</li> </ul>	STANDARDS: LABOR 1.5 max per system Hours
LOCATION CATEGORY:	CUSTOMER INSTALLABLE ON-SITE	SERVICE       □       RETURN       USED       ■       RETURN         INVENTORY:       □       SCRAP       PARTS:       □       SCRAP         □       SEE TEXT       □       SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: November 2002
AUTHOR: NM	ENTITY: 0980	ADDITIONAL INFORMATION:

© 2000 AGILENT TECHNOLOGIES
PRINTED IN U.S.A.



Agilent Technologies

# Solution / Action:

Replace the Series I Mother Card (P/N 03066-66501) with the Series II/3/79000 Mother Card (03066-66500) on existing systems containing Series I Mother Cards. As of November 21, 2000, all new E9932A Quick70 upgrades require that systems contain the Series II/3/79000 Mother Card (P/N 03066-66500). DGN test 3160 will not be adjusted to accomodate a configuration that contains Series I Mother Cards (P/N 03066-66501) and Control XT cards (E4000-66512).

# **Order and Replacement Process Details:**

- 1. Series II/3/79000 Mother Cards should be obtained through ATLS
- 2. Cards should be ordered and replaced ONLY on systems that meet the qualifications outlined below
- 3. Include the serial number of the system(s), DGN test 3160 and this service note number in ATLS order information
- 4. Travel is NOT to be charged to this service note.
- 5. Series I Mother Cards are to be returned to ATLS.

### Note:

ATLS will not release Mother Cards unless all information in item 3 has been supplied.

### System Replacement Qualifications:

- 1.6 M/P system
- 2. Has a Series I Mother Card
- 3. Exhibits DGN 3160 failure

It is important that Mother Cards charged to this service note be replaced ONLY in systems that qualify so as not to impact system shipments, because these cards are used in all of MTBU's current systems.